



REQUEST TO TENDER

TSHWANE UNIVERSITY OF TECHNOLOGY (TUT)

Tshwane University of Technology wishes to appoint accredited service providers to implement a Customer Relationship Management (CRM) Solution on the TUT Microsoft Dynamics 365 environment.:

Bid No:	Project Description	Briefing Session	Tender Document Related Queries	Closing Date	
1	TR 14-2026	CUSTOMER RELATIONSHIP MANAGEMENT (CRM) SYSTEM FOR THE TSHWANE UNIVERSITY OF TECHNOLOGY.	An Online Compulsory Briefing Session will be held on Tuesday, 07 July 2026 at 10:00	Email Ms Bulelwa Rollom at Rollombm@tut.ac.za and copy Mr. Joel Nkululeko Mampa at Mampa.JN@tut.ac.za	Thursday, 23 July 2026 at 12h00 (midday) (Online submission via the TUT SharePoint)

All potential tenderers are to register to attend the compulsory online information session. Register at Rollombm@tut.ac.za no later than **16h00 on Monday, 06 July 2026**. A confirmation email will be sent to tenderers.

Purchasing of Tender Documents

Tender documents can be purchased at a non-refundable fee of R 1000.00 (VAT included). Tender documents will only be available from **Monday, 29 June 2026 until Wednesday, 8 July 2026 at 16:00 afternoon**. No tender documents will be available after this date.

Payments details:

Bank: Deposits can be made at **ABSA Bank**
Branch code: 632002 **Account number:** 0040000003
Reference number: TR14-2026 and **Your Company Name**.

Note: Tender documents shall only be issued once proof of payment is provided. Forward proof of payment to Rollombm@tut.ac.za

HOW TO SUBMIT YOUR TENDER DOCUMENTS:

- Bid documents should **ONLY** be sent through electronically via TUT SharePoint
- Send submission to the respective mailbox. A link to the tender box will be provided after we receive your proof of payment.

Date: Thursday, 23 July 2026

Time: 12h00 (midday)

Further information regarding the **electronic submission of tenders** will be shared at the Information Sessions and will be detailed in the tender documents.

Tshwane University of Technology (TUT) reserves the right not to accept the lowest tender or any tender in part or in whole. TUT reserves the right to award this tender to an empowerment company or may award this tender on condition that a joint venture with an empowerment company is formed. This will be added to the criteria when evaluating the tenders. TUT reserves the right to award this tender as a whole or in part without furnishing reasons.

The Tshwane University of Technology (TUT) is committed to broad-based black economic empowerment. We strive to comply with the provisions of all relevant legislation. Details are included in the tender document.

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